



# ADDRESSING READMISSION AUDIT CHALLENGES

## Audits for 30-day readmissions are rapidly increasing to make up for the COVID pauses in audit activity in 2020.

For each readmission claim audit conducted, health systems are facing retractions of more than \$15,000 per claim. Engage Health has unique, curative solutions to help prevent and defend your health system from inappropriate readmission denials.

Our strength comes from the decades of medical review experience with national, regional and local health insurers. Utilize the experience of the Engage to alleviate the cost and time spent addressing readmission audits. The expertise of our team can identify the denial reason and craft well written and supported responses to achieve the desired outcome.

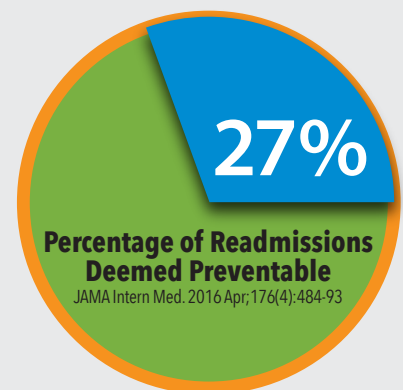
### Engage Health can provide curative solutions that lead to better operating metrics by:

- Analytically Identifying potential audit risks, at the encounter or claim level, to mitigate risks
- Performing pre-bill, targeted review using our team of board certified, licensed clinicians, certified coders, and policy experts to ensure claims are correct before submission

- Utilizing our Subject Matter Experts to develop customized training programs to focus on any process improvement opportunities
- Working with stakeholders to evaluate end-to-end processes and develop curative solutions to eliminate any deficits which may lead to audit risk or future denial potential.

Before your health system replies to any audit requests or provides an appeal response, reach out to the team at Engage Health. We would welcome the opportunity to speak to you and learn about your experiences with readmission audits.

Engage can help your organization reduce costs associated with audits, retain a higher number of reimbursements, and improve outcomes thereby optimizing the revenue cycle.



### How Engage Can Help:

- Preauthorization support
- Reduce audit and denial risk
- Pre and post bill support including denial management
- Policy interpretation and implementation guidance
- Auditor tips, guidelines, and education programs
- Contracting assistance



### EXPERIENCE

The team at Engage Health Solutions has unique experience. Clients can capitalize on our medical billing and medical coding knowledge to drive high operating results. Let us show you how.

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